

Safer Epsom & Ewell

Clear, Hold, Build – Hold & Build Phase Plan

Strategic Objectives

- To robustly pursue those engaged in serious and organised crime, to stop or seriously curtail activity in Epsom Town Centre, The Longmead Estate, The Watersedge estate and Nescot.
- To prepare and protect the community of the above areas, from Organised Criminal Gang (OCG) activity filling the space created as a result of robust action against them and allowing time to consolidate positive gains made.
- To prevent the social and economic environments associated with OCGs being able to thrive by identifying and implementing longer term whole system measures to create more resilient communities resistant to the re-emergence of OCGs activity.

Theme	Strategic Aim
Hold	HOLD interventions are designed to be counter measures and stabilising interventions which aim to maintain the areas of safety achieved and inhibit any further OCG presence or activity in the area after the initial Clear phase from re-emerging.
Build	To create a whole-systems approach to delivering multi-agency and community empowered interventions, creating sustainable resilience and safety within communities to mitigate SOC related harm.

HOLD

The Hold phase should aim to showcase success from Clear and let the community know what is being done and why. It should also endeavour to sequence activity against what was done in the Clear phase, to ensure cadence and sequencing to avoid random interventions being delivered by “just being thrown into the pot.” Plan short, easily deliverable interventions which are regular and publicly visible to maintain re-assurance and public confidence to abate criminality. Ensure mechanisms are in place to act on any new community intelligence that’s forthcoming to maintain trust and confidence gains achieved from Clear phase and to show the community intent. Community Launch of CHB and seek early engagement with community groups to understand what a BUILD may look like so community start to be engaged.

Examples of the HOLD phase may include –

- Targeted advertising using technology to broadcast messages online encouraging individuals

within a specific radius to submit intelligence.

- ASB patrols and regular days of action to reestablish high-visibility and a strong enforcement

presence in the area.

- Civil Orders, such as Criminal Behaviour Orders (CBOs), Community Protection Notices (CPNs)

and/or Premises closure orders to prohibit Serious Organised Crime (SOC) individuals returning to an area or premises remaining open that facilitate criminality.

- Situational crime prevention interventions, such as CCTV cameras being installed.

- Environmental impact days, involving environmental health officers conducting house visits, fly tipping

checks, and clean-up days (including litter-picking).

- Enforcement work by housing officers, including issuing tenancy warning letters for breaches of tenancy or terminating tenancy agreements. This may be due to, for example, drugs being found in the property.

Hold interventions can also focus on building public confidence and trust ahead of the Build phase.

Example community engagement activities are:

- Creating a community hub or pop-up partnership surgeries, bringing together agencies (such as housing and alcohol and drugs services) in one place.

- Engagement stalls in busy public places within the CHB area (e.g., outside a supermarket) collecting views on issues in the area.

- Community meetings (such as coffee mornings) and workshops, which can be used to set priorities for the CHB programme and inform the ODGs.

BUILD

The Build delivery plan will document the key objectives and delivery principles of the Build Phase.

This will contribute towards the provision of sustained improvements, ensuring the project stays focussed and continues to provide improvements to the local area, facilitating positive engagement with third sector organisations, providing a platform for meaningful community engagement.

A key success of the build phase will rely on the continued partnership working fostered as part of the hold phase, providing an environment for the local community to thrive and prevent the re-emergence of organised crime.

To build sustainable resilience within the community the following delivery themes have been identified:

- Housing
- Antisocial behaviour
- Environmental
- Women and Girls
- Youth Voice
- Employability

Each theme will have an identified lead officer responsible for creating long term sustainable change within their specialism, focussing on building community engagement and sustainability within each area. Each theme will have dedicated objectives to ensure we are supporting the most vulnerable in the local community and encourage ownership from the community, third sector and local businesses.

1. Housing – Lead Officer Kirsten Pavitt, Town & Country Housing

Objectives to Achieve the Aim	To work in partnership to prevent and deter housing related issues linked to Organised Crime
	1.1 To maximise the full range of proportionate interventions to deter and stop anti-social behaviour
	1.2 – To involve local community members in our response to housing issues
	1.3 – To provide engaging forums and mechanisms to engage with us in relation to housing issues in their area.
	1.4 – To fully implement the commitment within the housing charter

Headline performance measures	Number of housing enforcement tools utilised to tackle ASB/OCG activity in the area
	Number of housing reports related to ASB
	Number of joint working events undertaken. Eg. Attendance at estate walkabouts

2. Anti Social Behaviour – Lead Officer Insp Pearson and Sgt Pegg, Surrey Police

Objectives to Achieve the Aim	Work in partnership to prevent and deter Organised Crime and ASB.
	1.1 To maximise the full range of proportionate interventions to deter ASB.
	1.2 – To undertake targeted police operations within the local area to increase visibility and raise public perception.
	1.3 – Utilise attendance at JAG and the Delivery Coordination Groups, varying times to encourage additional attendance at meetings to share positive outcomes and steer future work dependent on the communities perceived needs.
Headline performance measures	ASB incidents per 100 population
	Number of proactive patrols undertaken by Surrey Police
	Number of fixed penalties and prosecutions for drug related crime
	Reduction in community members reporting issues related to drug related crime

3. Environmental – Sam Whitehead, Epsom & Ewell BC

Objectives to Achieve the Aim	To sustain a clean and pleasant local environment improving residents' perceptions of where they live building local pride and confidence.
	1.1 To undertake key environmental impact days in the local area improving community pride.
	1.2 – To plan and deliver local community events, increasing visibility within the local community.
	1.3 – Optimise opportunities to work with community volunteers to keep neighbourhoods free of environmental crime.
Headline performance measures	Number of targeted interventions
	Number of CPN/enforcement notices issued relating to environmental crime.
	Number of community members/volunteers engaged with at community events.

4. Youth Voice –Holly Ashby, Adolescent services Surrey County Council

Objectives to Achieve the Aim	To promote the voice, influence, and participation of young people.
	1.1 Raise a positive profile for young people.
	1.2 – Provide opportunities for young people to have their voice heard.
	1.3 – Ensure that the contributions of young people are taken seriously and acted upon.
	Number of opportunities provided to facilitate youth voices within the local community.
	Number of young people actively included in listening exercises.

Headline performance measures	Number of young people engaged in activities to promote youth involvement.
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5. Women and Girls – Sarah McLeod

Objectives to Achieve the Aim	To improve women and girls' access to opportunities and resources within the local community.
	1.1 To provide specific interventions within the community focussed upon empowering women and girls.
	1.2 – To create supportive opportunities that enable women and girls in the local community to thrive, feel safe, and have their strengths recognised and valued.
	1.3 – To provide opportunities to ensure women and girls have their voice heard within the local community.
Headline performance measures	Number of women engaged in bespoke interventions within the local community.
	% Of women and girls supported by Victim and Witness Support Services reporting a positive outcome.
	Number of people engaged with regarding active bystander during community engagement events and number of personal safety equipment kits handed out.

6. Employment – Sarah Watson

Objectives to Achieve the Aim	To provide interventions to increase employment opportunities and retention for individuals.
	1.1 Effectively engage with local employers and education services to provide appropriate opportunities to raise aspirations of community members.
	1.2 – To create targeted communications to advertise employment opportunities with local employers in the area.
	1.3 – Work with local employers to strengthen job opportunities within the local area.

Headline performance measures	Number of targeted employment events undertaken in the local community.
	Number of local employers supporting schemes to offer jobs for local people.
	Number of local individuals who have accessed employment following interventions received via the interventions provided.

Initial Draft